

IT Technician Apprenticeship - Paris

Paris, FRANCE . INFORMATION TECHNOLOGY – APPRENTICESHIP

Dataiku's mission is big: to enable all people throughout companies around the world to use data by removing friction surrounding data access, cleaning, modeling, deployment, and more. But it's not just about technology and processes; at Dataiku, we also believe that people (including our people!) are a critical piece of the equation.

We are looking for a talented IT Technician to contribute to the success and growth of Dataiku.

Dataiku current IT Stack is fast moving modern environment that includes:

- GSuite
- Salesforce
- HubSpot
- Trello
- And a few dozen more...,
- MacBooks
- Zoom videoconferencing and associated devices
- Wifi everywhere so that people can work on desk, in the kitchen or in sofas
- Linux servers (AWS, Google Cloud, Azure, OVH)

Your job will be to make sure that internal IT works effectively and securely and assist the users (on-site and remote) in using it in our 6 growing offices in Amsterdam, London, Paris and New York and for remote employees.

You will be working daily in Paris with the IT Administrator and the VP Architecture and you will be reporting to the IT Administrator.

Your job won't be only to make the printers work, to the extent that, surprisingly, they have been working seamlessly in the last few years

Your main responsibilities will be to:

- Support and assist the employees in their daily IT requests
- Maintain and support the global in-house IT infrastructure, contributes to its design and evolution
- Help automating all the systems: the creation of the user accounts, the setting of the users computers

- Handle onsite IT support and IT equipment maintenance (computers, printers, video, incidents, service requests...)
- Communicate new services and features to users (contribute to training & documentation)

You are the ideal profile if:

- You have +2 years of experience in a similar position, ideally in an international and fast growing environment
- Experience in using the Unix environment
- Experience with 1st and 2nd line support
- Good communication in both French and English
- An excellent sense of service and a positive mindset

To fulfill its mission, Dataiku is growing fast (having just closed a \$101 million Series C round in December 2018 and looking to double in 2019), but still maintains a startup spirit. Dataiku serves its global customer base from its headquarters in New York City as well as offices in Paris, London, Munich, Singapore, and Sydney. Each of our offices has a unique culture, but underpinning local nuances, we always value curiosity, collaboration, and can-do attitudes.