

FICHE DE POSTE

Product Manager

Manager :	Yannick MARTEL ; Dir Strategic
Département :	Product
Type de contrat :	CDI
Localisation du poste :	La Défense + mobilité IDF
Objet :	Product Manager
Ref :	BK-FP-2019-007

Au sein de **Bleckwen**, startup française de 40 personnes, spécialisée dans la sécurité, **Bleckwen** conçoit, développe et commercialise des logiciels de lutte contre la criminalité financière. Nos produits se différencient de la concurrence grâce à l'utilisation poussée du machine learning et de traitement en temps réel. Ils sont en particulier utilisés par les banques afin de détecter et prévenir les fraudes (ingénierie sociale, blanchiment d'argent, utilisation frauduleuse du réseau, etc.).

Pour accompagner ce projet d'entreprise, nous recherchons des profils passionnés par les nouvelles technologies, curieux et enthousiastes !

Descriptif des missions

Véritable interface entre notre équipe R&D et nos clients, le Support Engineer intervient en support des projets et sera en première ligne pour répondre aux attentes de nos clients. Il a un rôle d'intégrateur afin de déployer notre solution anti-fraude dans le respect des contraintes de rigueur, qualité, et délais. Il assure également le support client sur l'ensemble de notre solution.

You will perform the following tasks

- Engage in conjunction to the Sales team and the Project team closely with customers to understand important use cases and identify key features that deliver customer value
- Analyse requirements with client and/or market inputs, define value and contribute to the definition and update of the roadmap
- Produce the user stories and coordinate their prioritization and execution with the Engineering team
- Work with the engineering, UX leads and data science team to set strategy, define the feature, and make critical decisions between performance, features, and speed-to-market.
- Support the Product Management Marketing and Data Science Content teams during the launch activities to produce the necessary content for marketing and for the users documentation.

- Identify market opportunities and conduct customer / user research interview in conjunction with Field Product Manager
- Contribute to the test and validation of new features and new releases, in coordination with the automated testing performed by Engineering

Work environment

- PC Dell, dual monitors,
- Time for Technology and Market Watch
- Internal meetups : the subjects are tech or business
- 1 remote by week is available

Expériences

In a context of advanced technology, you must have :

- First successful experience as Product Owner ou Product Manager, minimum 2 years
- Recognized skills for a Software development for an software company
- Experience of solution implementing in IT environment : internal or Cloud based
- Experience of Agile organization
- A definite taste for the technology and human relations
- Great communication, listening, synthesis and flexibility abilities

Work environment

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- Fluent English and French